H·SAMUEL

Jewellery Repair Request Form

Your jewellery repair completed in four simple steps:



Send your jewellery to our expert jeweller → Approve your estimate via email → Your jewellery is securely returned to you → Wear your stunning jewellery with pride

Please complete this form and then send your jewellery and the form to us via a secure, tracked delivery service, with a level of insurance that is appropriate to your item. Ensure it is packaged safely to avoid damage in transit.
PLEASE NOTE WE CANNOT ACCEPT OR COMPLETE REPAIRS SENT IN FROM OUTSIDE OF THE UNITED KINGDOM

Title:	First Name:	Last Name:

Full Address *(house number/name, street name, city and postcode):*

Email Address:	Contact Number:

Please tick the appropriate box below to confirm the type of jewellery item(s) you are sending:

☐ Ring ☐ Necklace ☐ Bracelet / Bangle ☐ Earring(s) ☐ Pendant

Please describe your item(s) in detail, including the metal type (and gold carat if applicable), the number and type of any stones set in the jewellery, and the number of items being sent:

Please describe the condition of your item(s) in detail, including any damage, personalisation, or serial numbers.

Please describe the repair or service that you require (For ring sizing, please state the size that you want the ring to be sized to, and for chain/bracelet shortenings please state the length that you want the item to be shortened to. For all repair requests, please be as specific as you can with your requirements)

After submitting your form, package your jewellery securely and include a copy of this completed form:

Send it using a tracked and insured postal service to:

Design and Service Centre,
H.Samuel,
56-57 Briggate,
Leeds,
LS1 6AS

Once received, your jewellery will be opened under camera, inspected, and a repair estimate provided via email within 3-5 working days.

Would like to sign up for marketing communications from H.Samuel to keep up to date with the best offers, trends and styles?
By submitting your email address, you agree to receive marketing emails including AI content from H.Samuel and to the Terms. We may use information collected about you on our site to suggest other products and offers based on your profile and in accordance with our Privacy Policy. You can unsubscribe at any time.
View www.hsamuel.co.uk/terms and www.hsamuel.co.uk/privacy-policy for more information on the processing of your data and your privacy rights.

☐ Yes, I would like to sign up to marketing communications from H.Samuel ☐ No, I would not like to sign up to marketing communications from H.Samuel